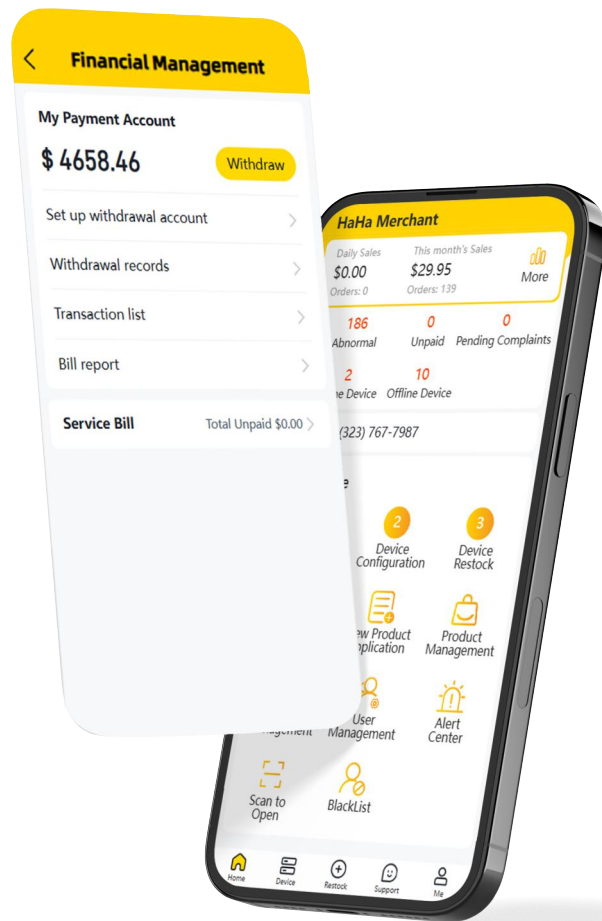




# HAHA VENDING APP User Guide

Advanced Management System

[VIEW MORE >>](#)



# Overview

Powerful Features, Simple Control



Home



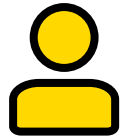
Device



Restock



Support



Me

# • Home

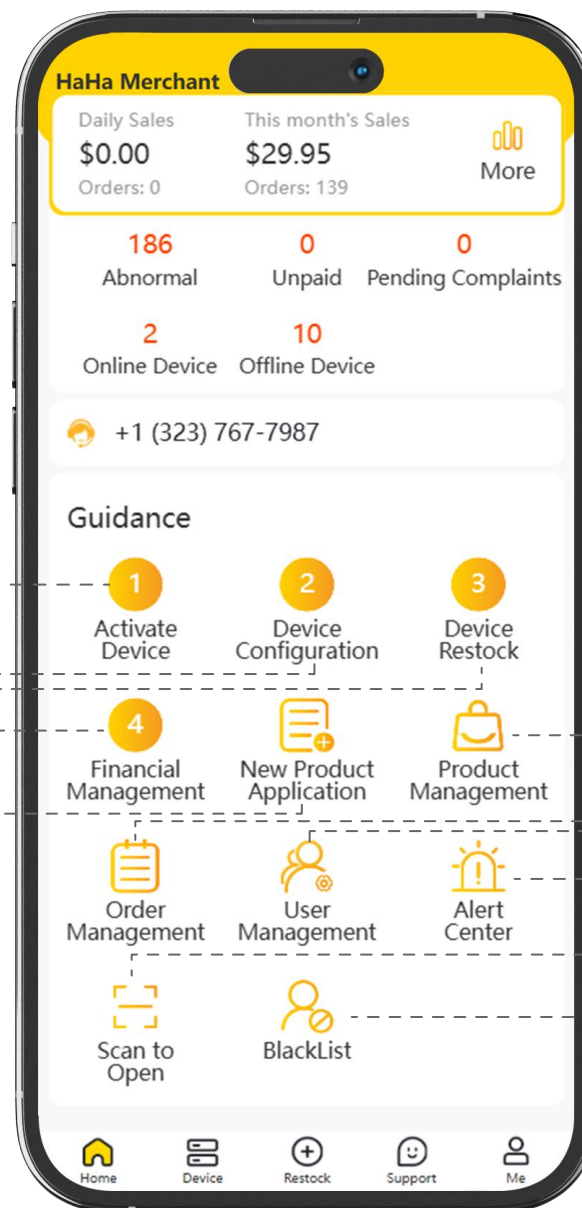
1. **Activate Device.** Scan the device's QR code to activate it. Once activated, the status will change to "In Operation," and you can begin setting up products and managing restocks.

2. **Device Configuration.** Manage device templates, pricing, inventory, sound volume, and open doors remotely.

3. **Device Restock.** Scan the code to open the door and restock items. Choose from three restocking modes based on your needs.

4. **Financial Management.** View transaction records, billing details, and perform withdrawals.

5. **New Product Application.** If a product isn't in the cloud library, submit a new application to add it.



6. **Product Management.** Manage your product library. You can also import products from the cloud library.

7. **Order Management.** View all sales orders and unpaid orders.

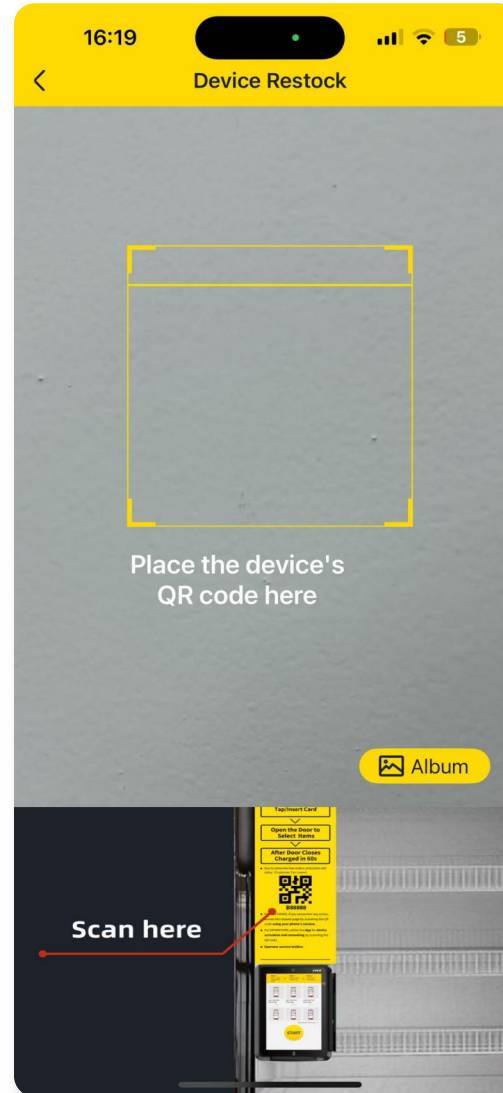
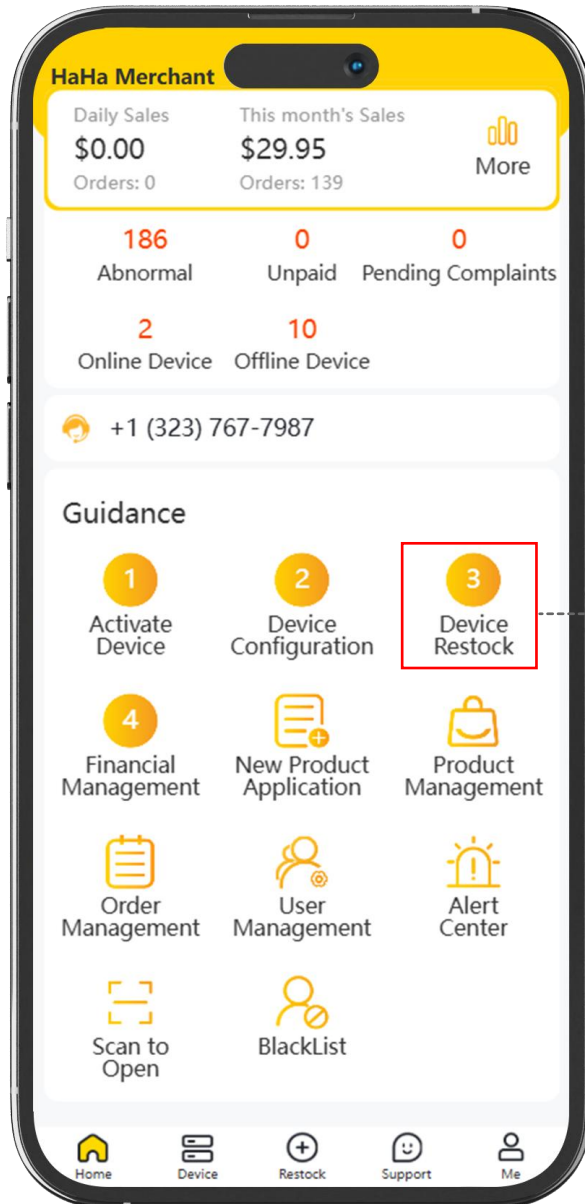
8. **User Management.** Assign roles and manage team members' access.

9. **Alert Center.** Set up alerts for equipment issues. The app will notify merchants if there's a problem.

10. **Scan to Open.** Use this button to scan and open the door if there's a malfunction.

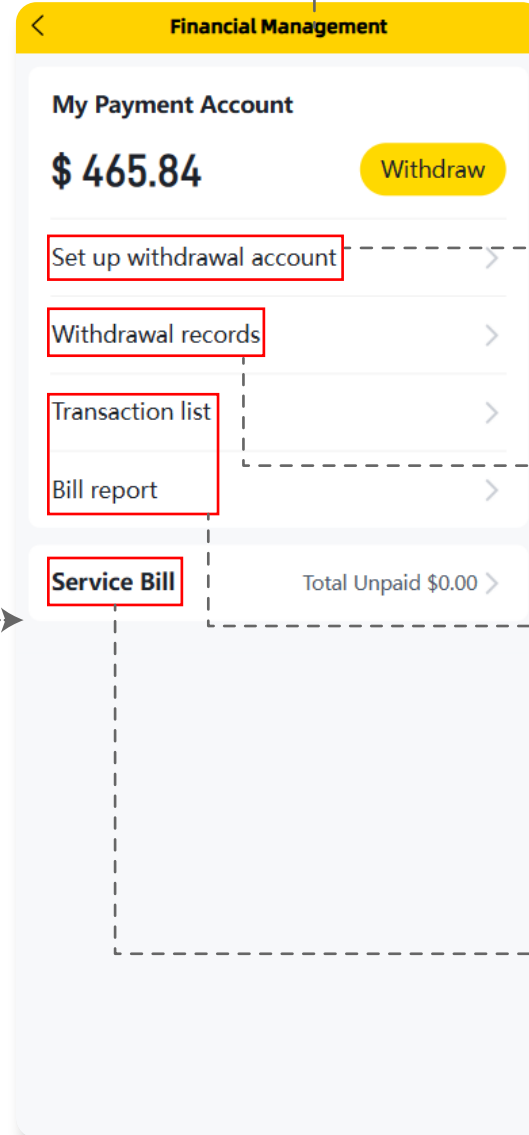
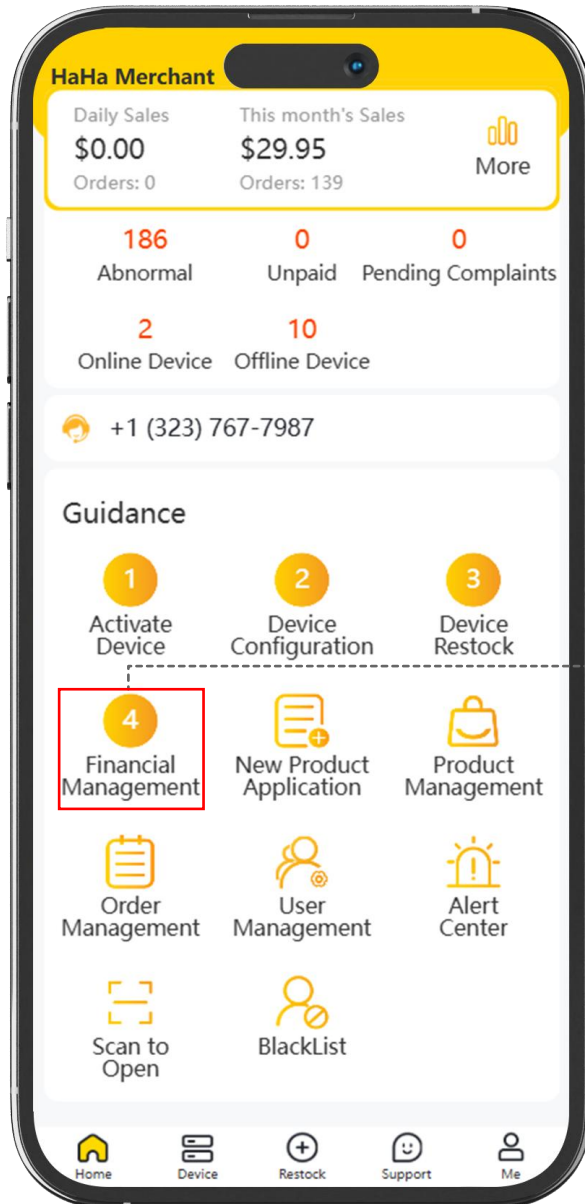
11. **Blacklist.** Block specific users from making purchases at your store.

## • Home – Device Restock



- Tap the Replenishment button to open the scanning page, then scan the equipment's QR code.
- Once the door opens, go to the replenishment page, enter the quantity restocked, and submit to update the inventory.

## • Home – Financial Management



Manage your earnings and withdrawals all in one place.

- Check your balance and tap **Withdraw** to enter any amount (minimum \$1).

Note: You get 4 free withdrawals per month; extra ones cost \$1 each.

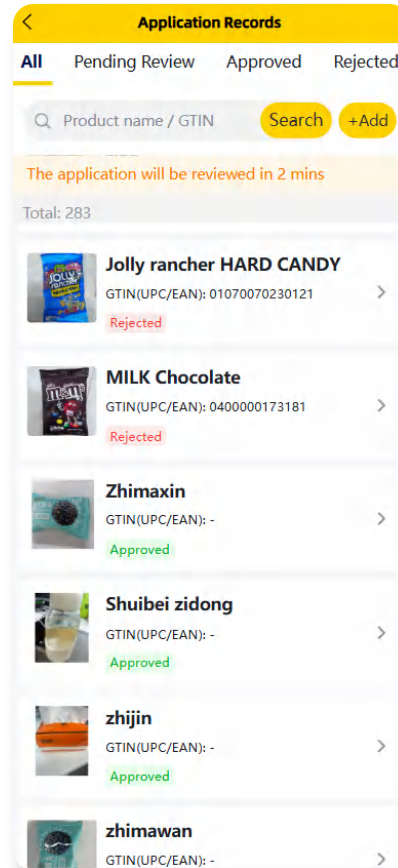
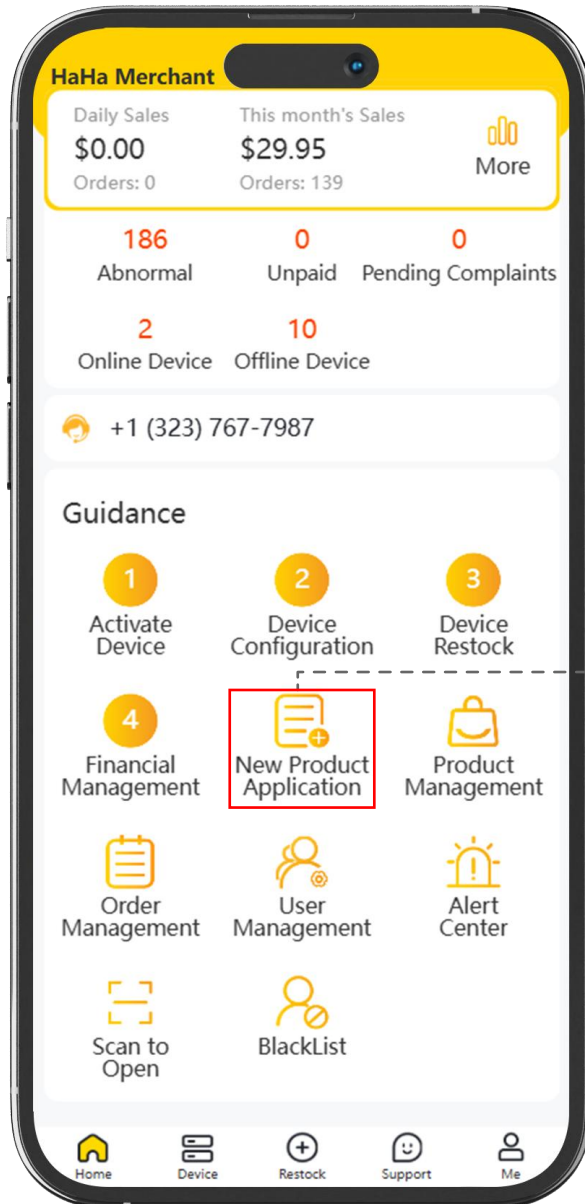
- View Withdrawal Records to track past payouts.

- Use Transaction List and Bill Report to see income, deductions, and order details by day or month.

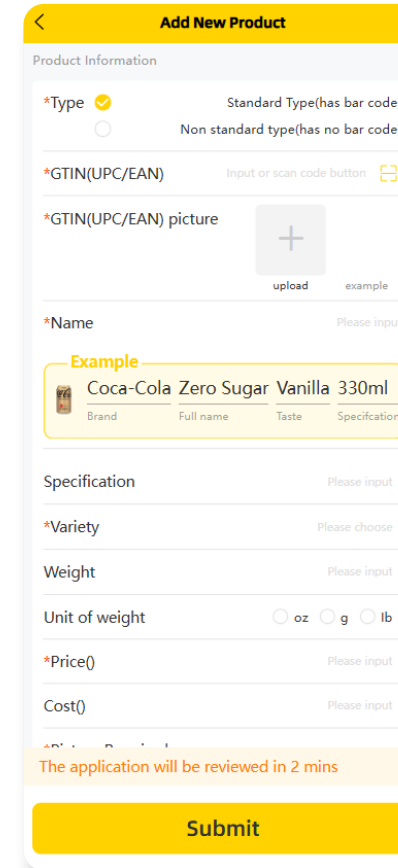
- Service Bill shows a breakdown of any service fees.

Tip: Submit your withdrawal before 12:00 AM Wednesday to get paid the same week.

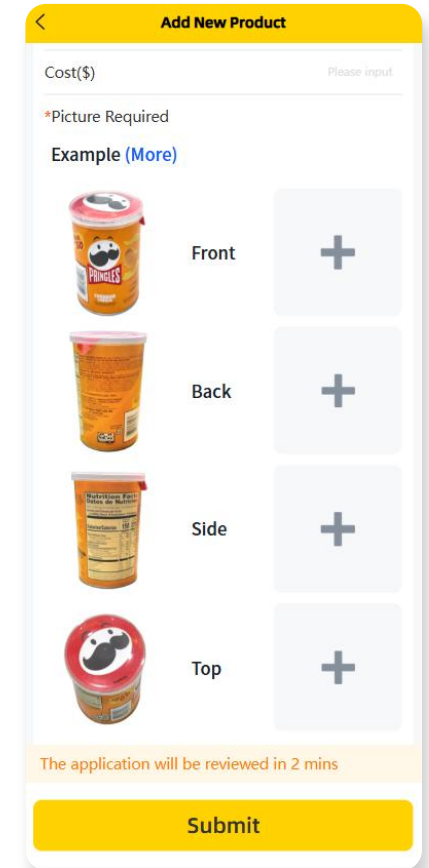
## • Home – New Product Application



- You can apply for new products as either standardized or non-standardized. For non-standardized products, uploading a GTIN is not required.

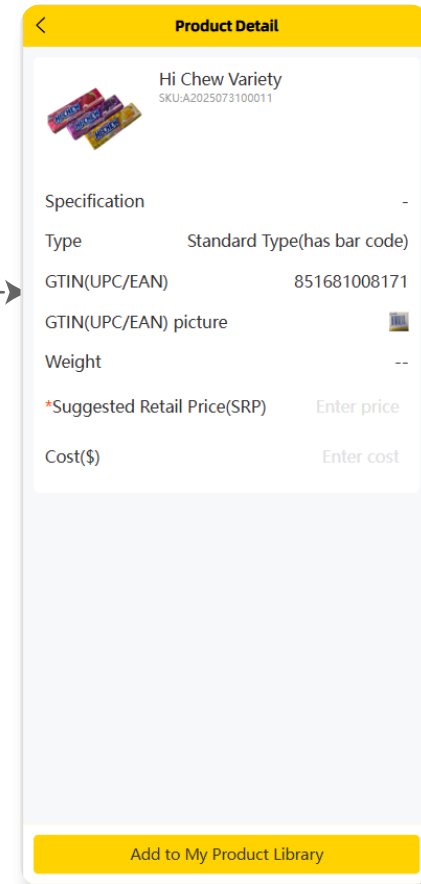
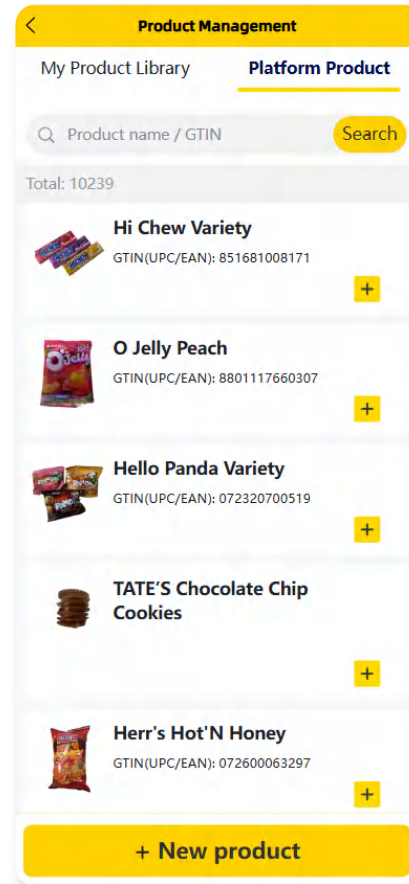
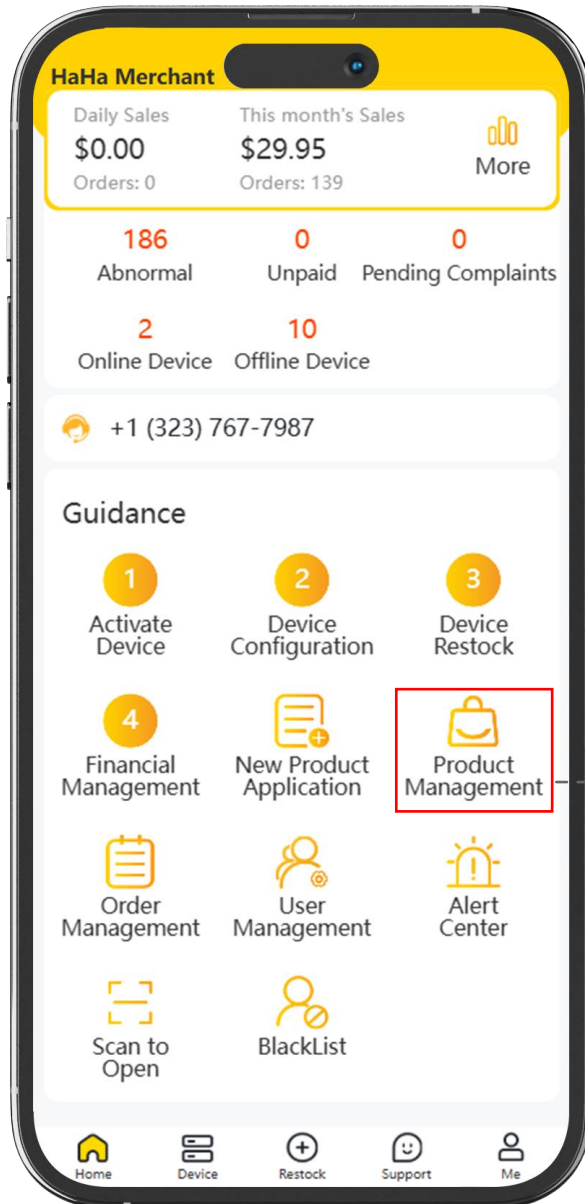


- Fill in the product details as prompted and upload four product images (see above examples). The system will automatically review your submission.



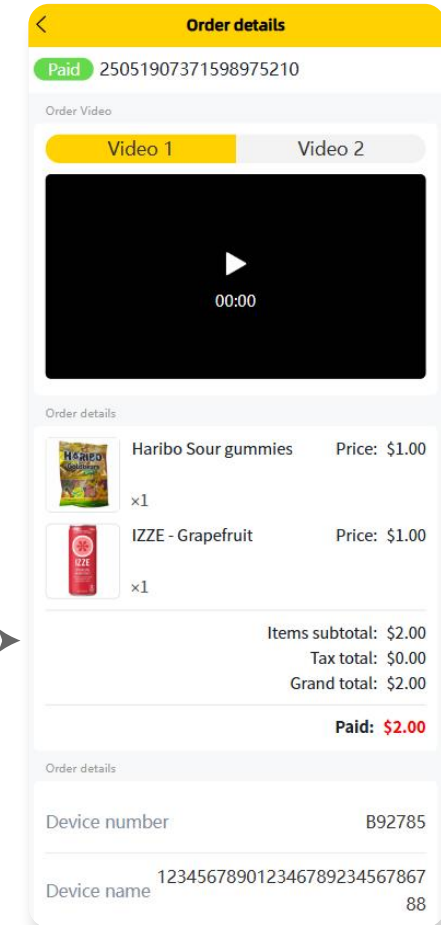
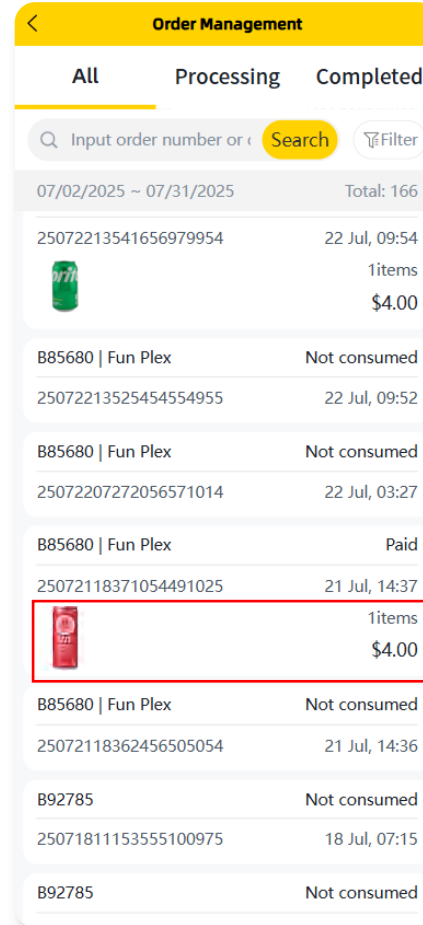
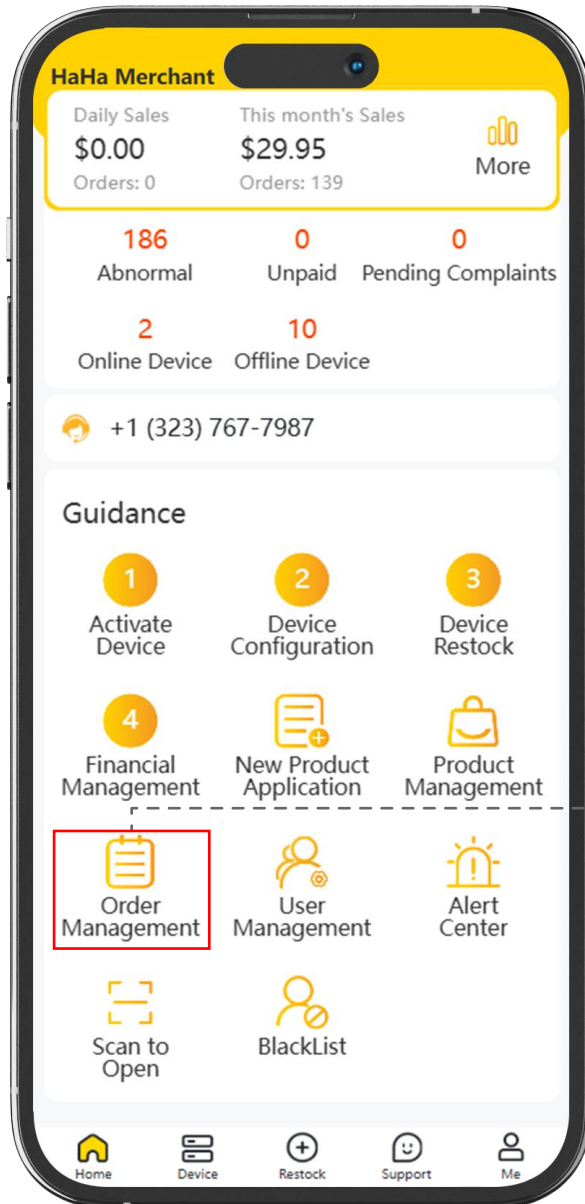
- Once approved, the product will be added to your inventory, and you can configure it for regular shelf display.

## • Home – Product Management



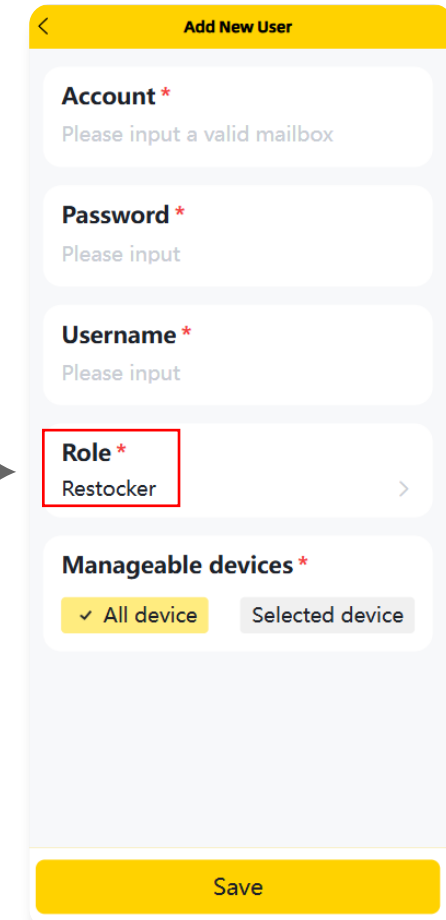
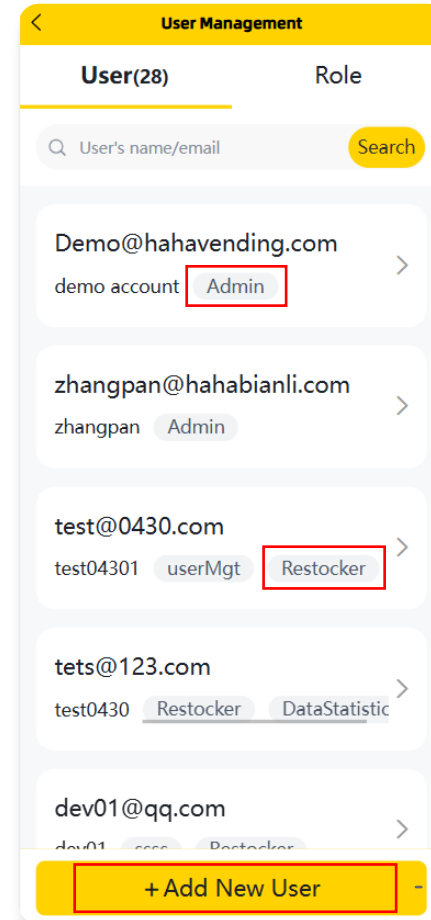
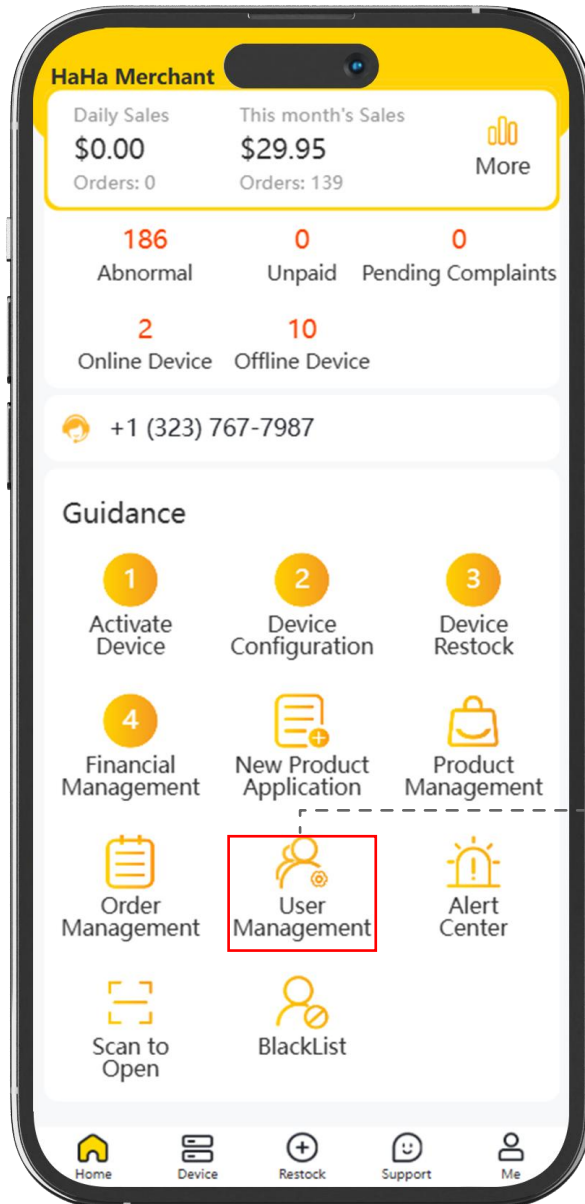
- Merchants can select products from the cloud library and add them to their own library. They can then quickly adjust uniform selling prices either in the list or details.
- If no suitable products are found in the cloud library, click **New Product Application** to submit a quick request.

## • Home – Order Management



- Click an order to view details. Paid orders with refunds are clearly marked.
- If the final price exceeds the pre-authorization, the system retries charging for 7 days, then deducts the pre-authorized amount.
- Unreviewed exception orders stay "Processing" until the merchant completes the check.
- Orders stay "Processing" if required video uploads fail—check the network or contact support.

## • Home – User Management

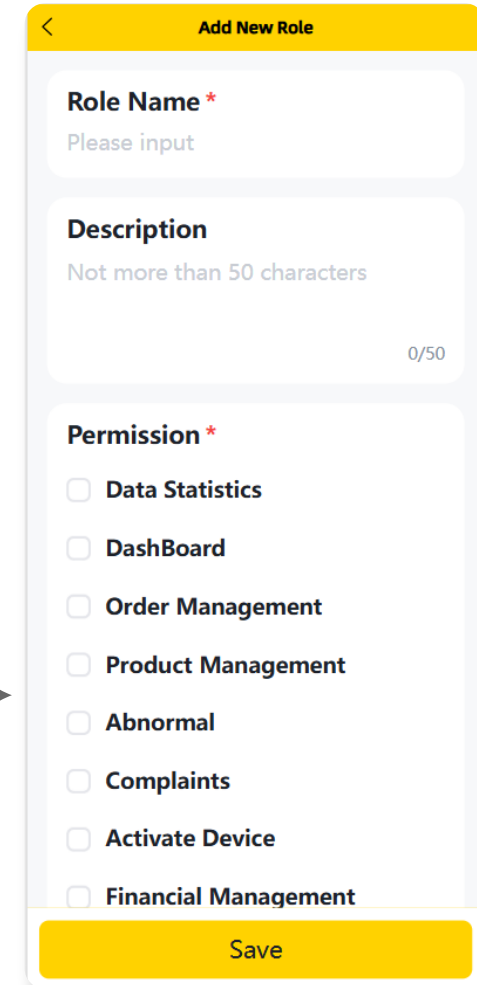
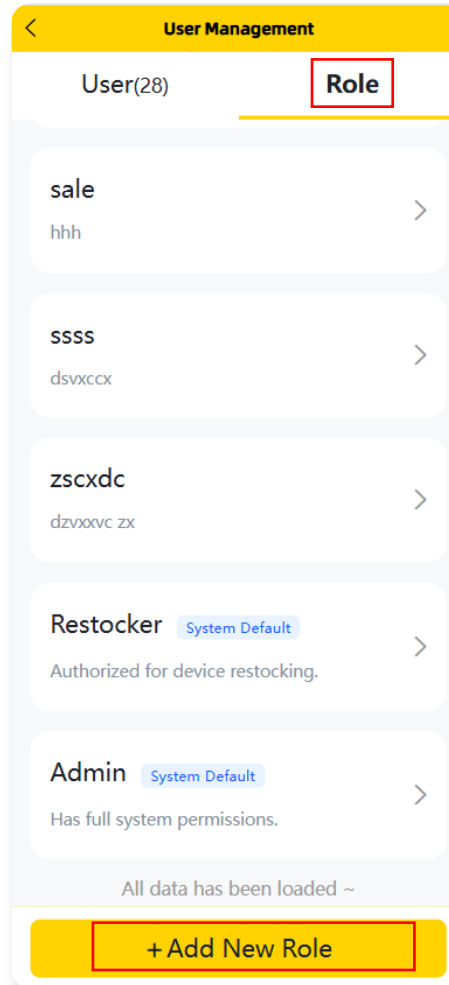
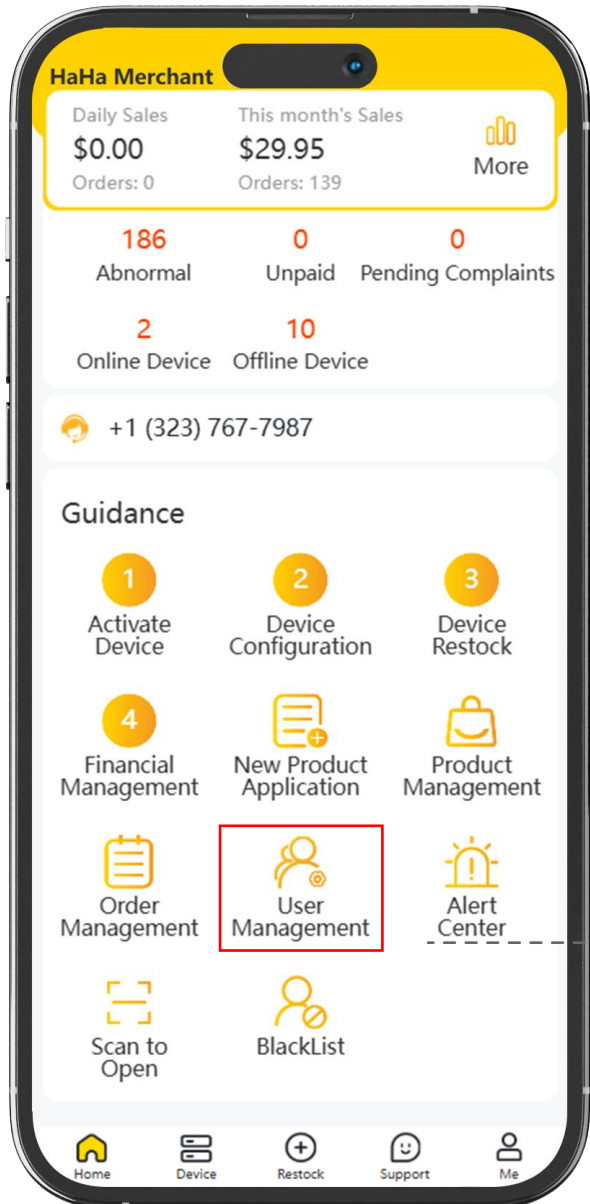


- You can add team members with default replenishment permissions. Assign different roles—like operations, finance, or data viewer—to different users.

- Click **Role** to set roles, and check the boxes to customize what each role can do.

- Replenishment clerk can be assigned to restock all equipment or just specific ones.

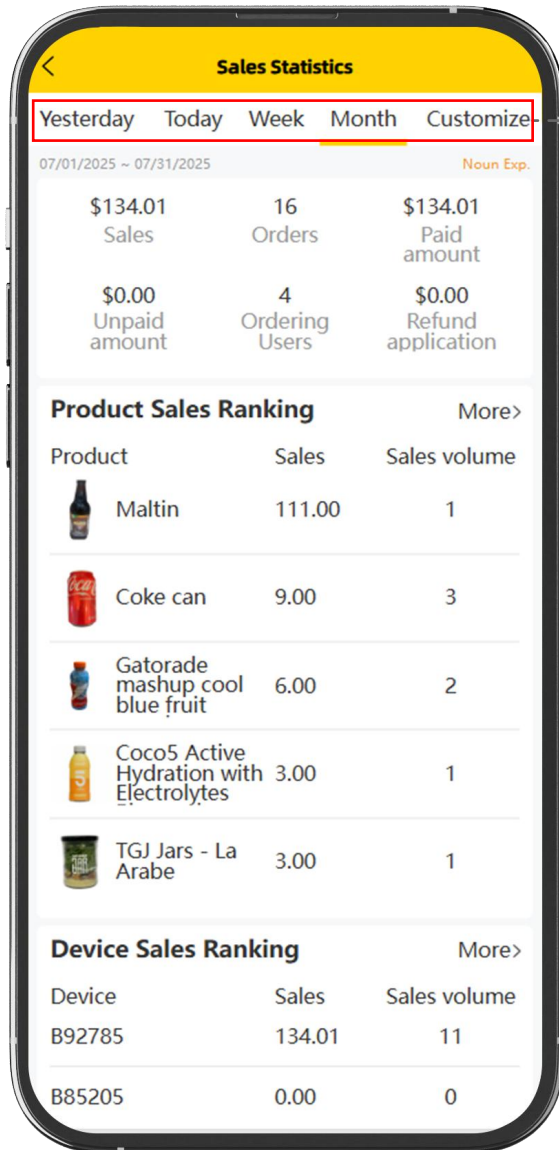
## • Home – User Management



- Supports adding operators. Enter the replenishment clerk's name, login account, and password.

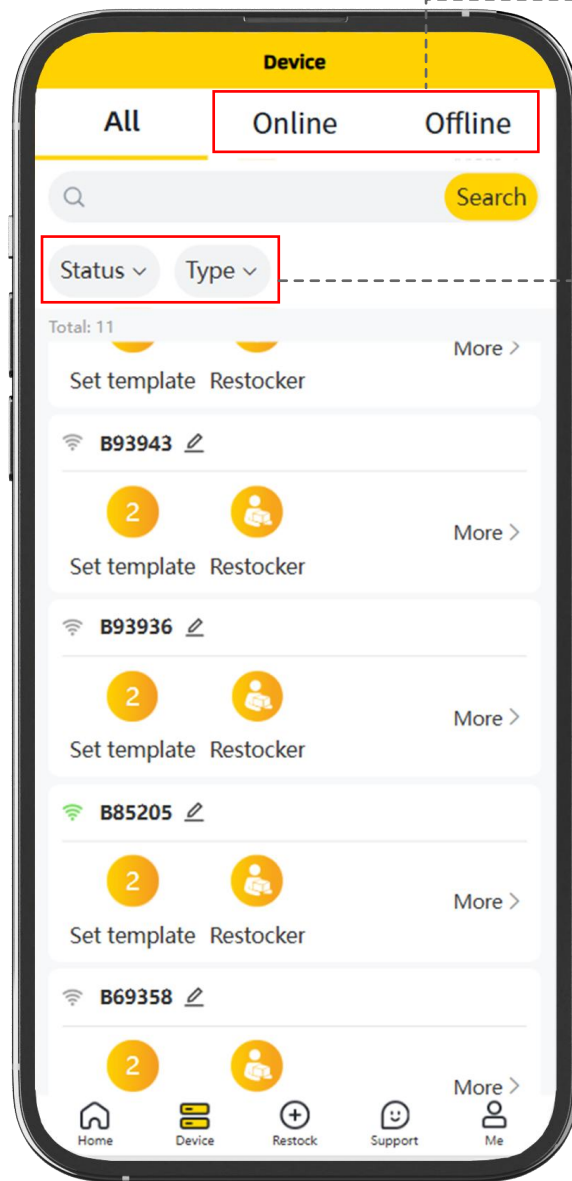
- The replenishment clerk can assign replenishment duties to all equipment or select specific devices.

- Home – Sales Statistics



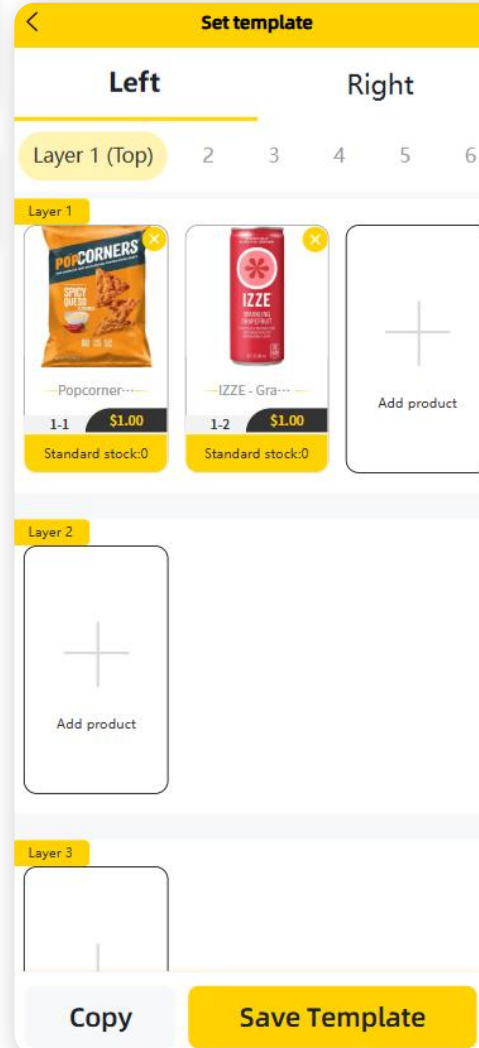
- Merchants can select a time period to view sales amounts and order quantities for products and devices.

## • Home – Device



- The device list shows two network statuses: **Online** and **Offline**.

- Filter devices by their network status.



- Merchants must configure the sellable goods list for each device by assigning products to each layer, selecting items from the product library, and setting their prices. By default, all items share the same price.

- Each device layer can hold up to 10 items. The same product can appear on multiple layers, but its selling price only needs to be set once, at the first occurrence.

- Merchants can copy product templates from another device with an existing setup, but both devices must have the same number of layers to allow copying.

## • Home – Device

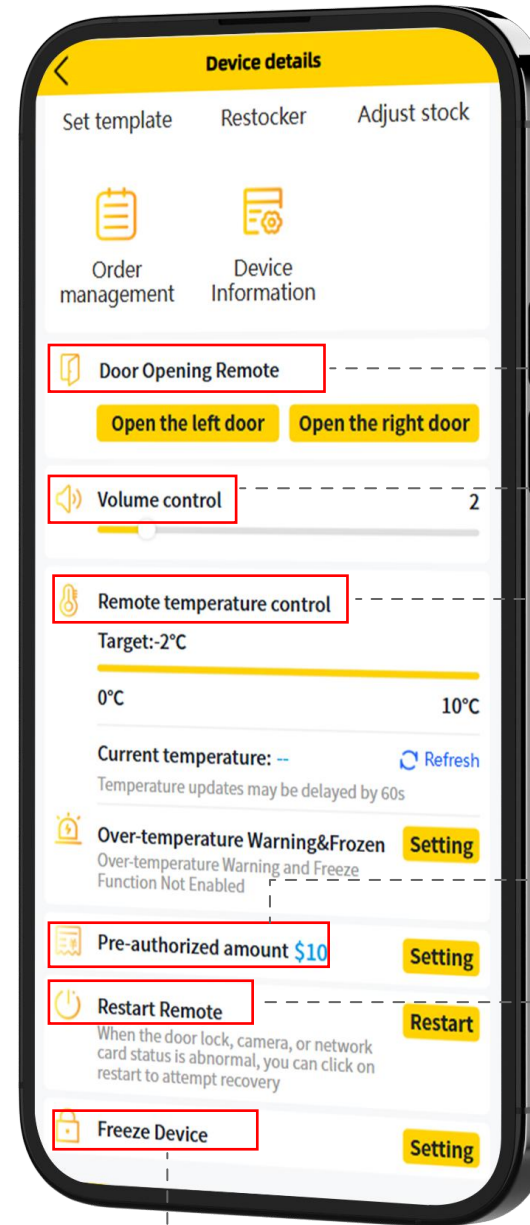
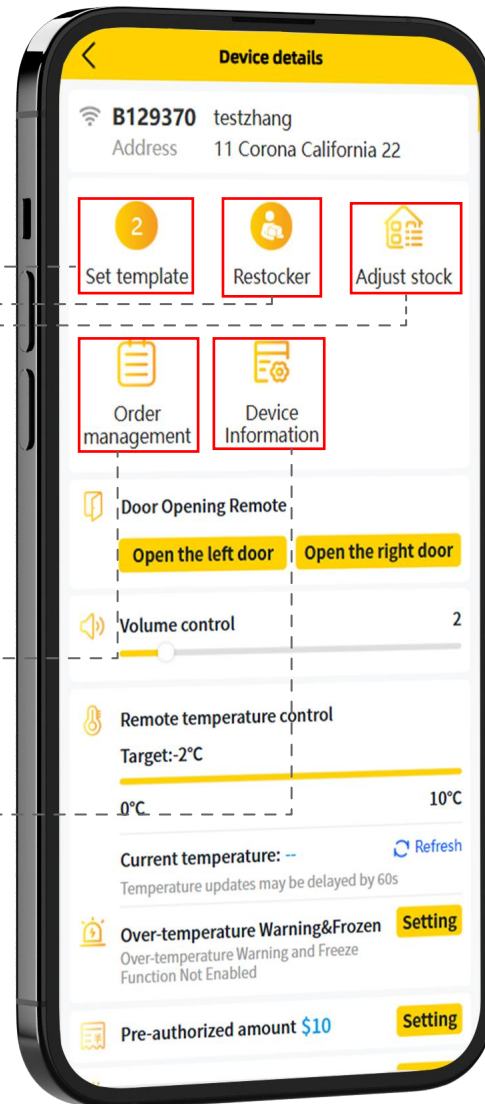
- **Set Template** Set the sales product categories for each device layer.

- **Restocker** The device's replenishment clerk.

- **Review/Adjust Stock** Check and update the device's inventory.

- **Order Management** View and manage orders for this device.

- **Device Information** View and edit basic device information.



- **Remote Door Opening** Open the device door remotely.

- **Volume Control** Adjust the device volume remotely.

- **Remote Temperature Control** View and adjust the device temperature remotely.

- **Pre-authorized Amount** Set the locked pre-authorization amount for card payments.

- **Remote Restart** Restart the device remotely.

- **Freeze Device** Prevent consumers from opening the door. Supports timed freezing.

## • Restock – Restock Modes

The image shows a smartphone screen with a yellow header bar labeled "Restock Mode" and a back arrow. Below the header, there are three radio button options for restocking modes. The first option, "Quick Restock", is unselected. The second option, "One-Click Restock", is also unselected. The third option, "Restock Order Refill", is selected, indicated by a yellow dot. Below the selected option, there is a "Stockout Alert" section with a description: "Alert when device remaining stock/standard stock less than the set value." This section contains two rows of input fields. The first row is for "Single-door cabinet" with a value of "60" and a percentage sign "%". The second row is for "Double-door cabinet" with a value of "60" and a percentage sign "%". At the bottom of the screen, there is a yellow button labeled "Save".

**Restock Mode**

☐ **Quick Restock**  
Restock based on product sales volume, flexible and efficient. The top choice for most merchants.

☐ **One-Click Restock**  
Restock based on the 'Last Restock Stock.' This mode makes it easy to view remaining stock and recommended restock quantity.

☒ **Restock Order Refill**  
The operator creates restock orders, and restockers restock accordingly. Ideal for precise management.

**Stockout Alert**  
Alert when device remaining stock/standard stock less than the set value.

Single-door cabinet    60 %

Double-door cabinet    60 %

**Save**

- Restock Management Module Optimized – Now supports multiple restocking modes.

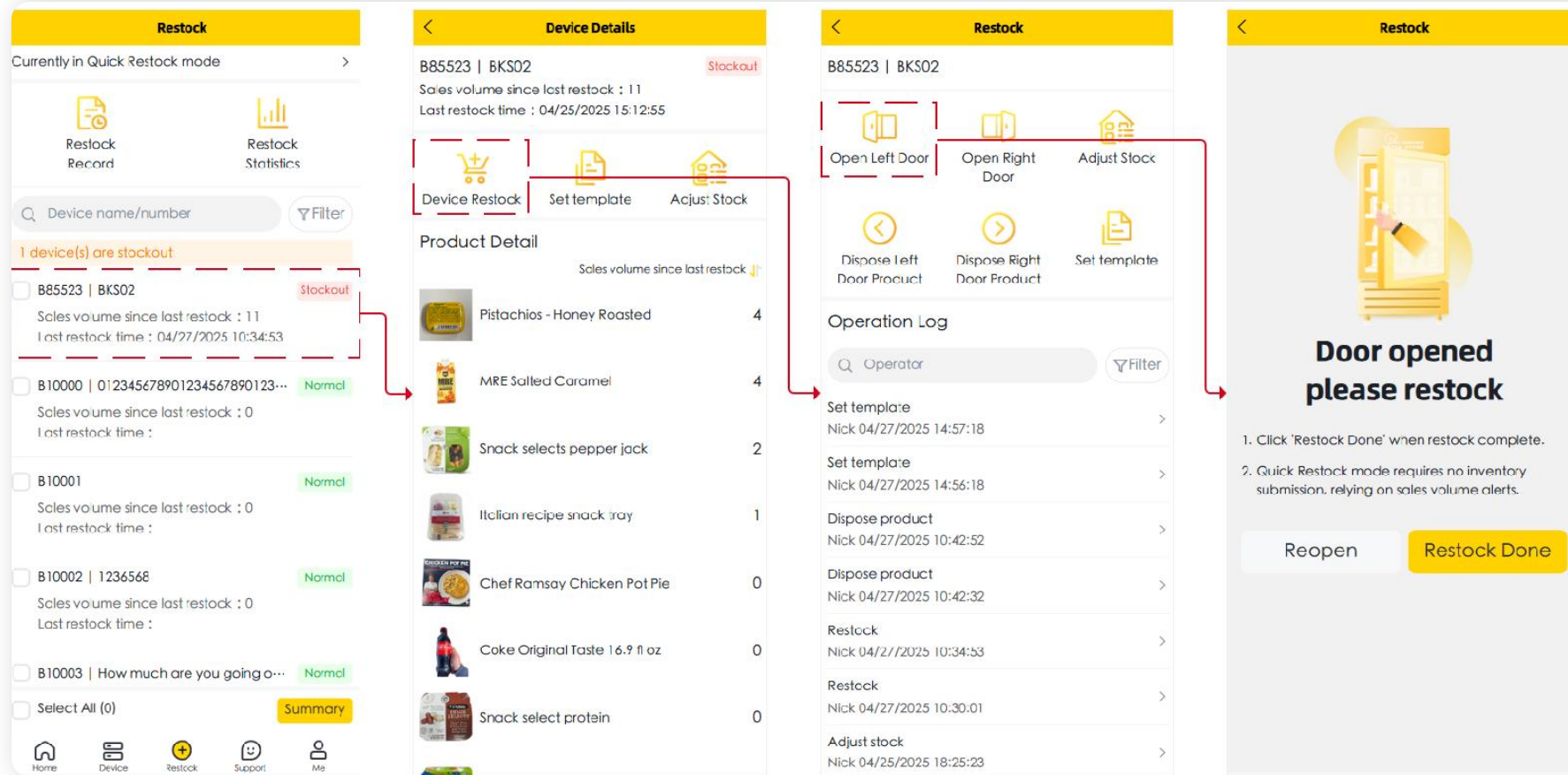
- Choose from three options: **Quick Restock, One-Click Restock, or Restock Order Refill.**

- Merchants can select the mode that best fits their operational needs.

# • Restock – Quick Restock

## Quick Restock

Ideal for merchants with fewer devices, simple product lines, or frequent restocking needs. No need for exact inventory tracking—just refill to the needed level. Perfect for fast-moving consumer goods (FMCG) businesses focused on speed and efficiency.



### 1. Intelligent Restock Alerts

- Automatically alerts when stock is low or sold out based on inventory levels.
- When sales exceed the set threshold, the device is marked as “Out of Stock”.

### 2. Equipment Restock Overview

- New restock homepage shows out-of-stock status by product and device.
- Supports quick template setup and inventory adjustments.

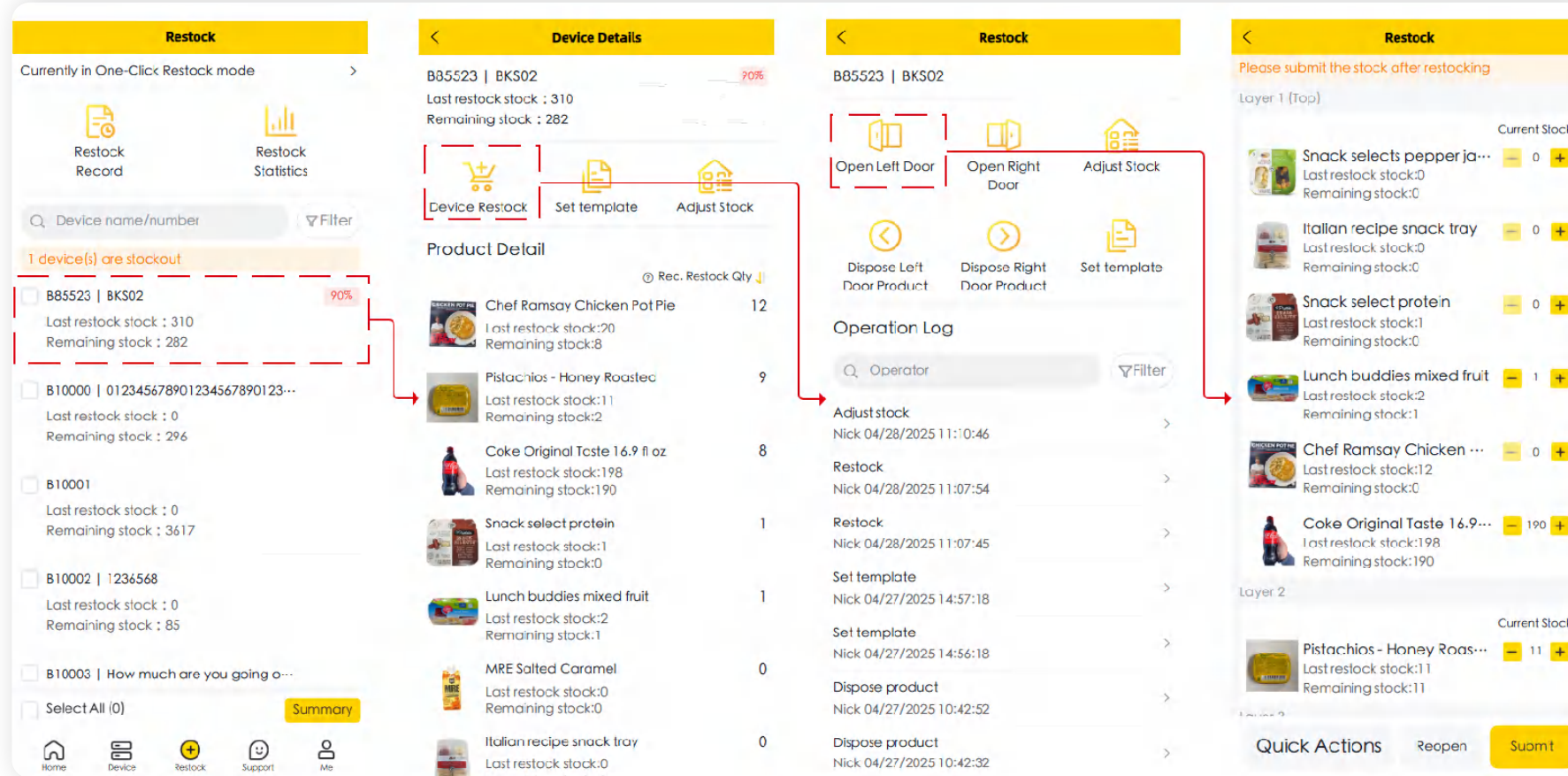
### 3. Restock Management Page

- Restockers can manage replenishment, templates, and inventory updates in one place.
- No need to enter quantities—just click **Restock Done** to complete the process.

# • Restock – One-Click Restock

## One-Click Restock

Best for merchants with stable product sales and fewer SKU changes. The system auto-calculates refill quantities, helping restockers update inventory quickly and efficiently—ideal for reducing manual work.



### 1. Intelligent Restock Alerts

- Generates out-of-stock alerts based on current inventory or the last restock.
- When sales exceed the set threshold, the device is marked as “Out of Stock”.

### 2. Equipment Restock Overview

- View product stock status by device on the new restock homepage.
- Supports quick template setup and inventory adjustments.

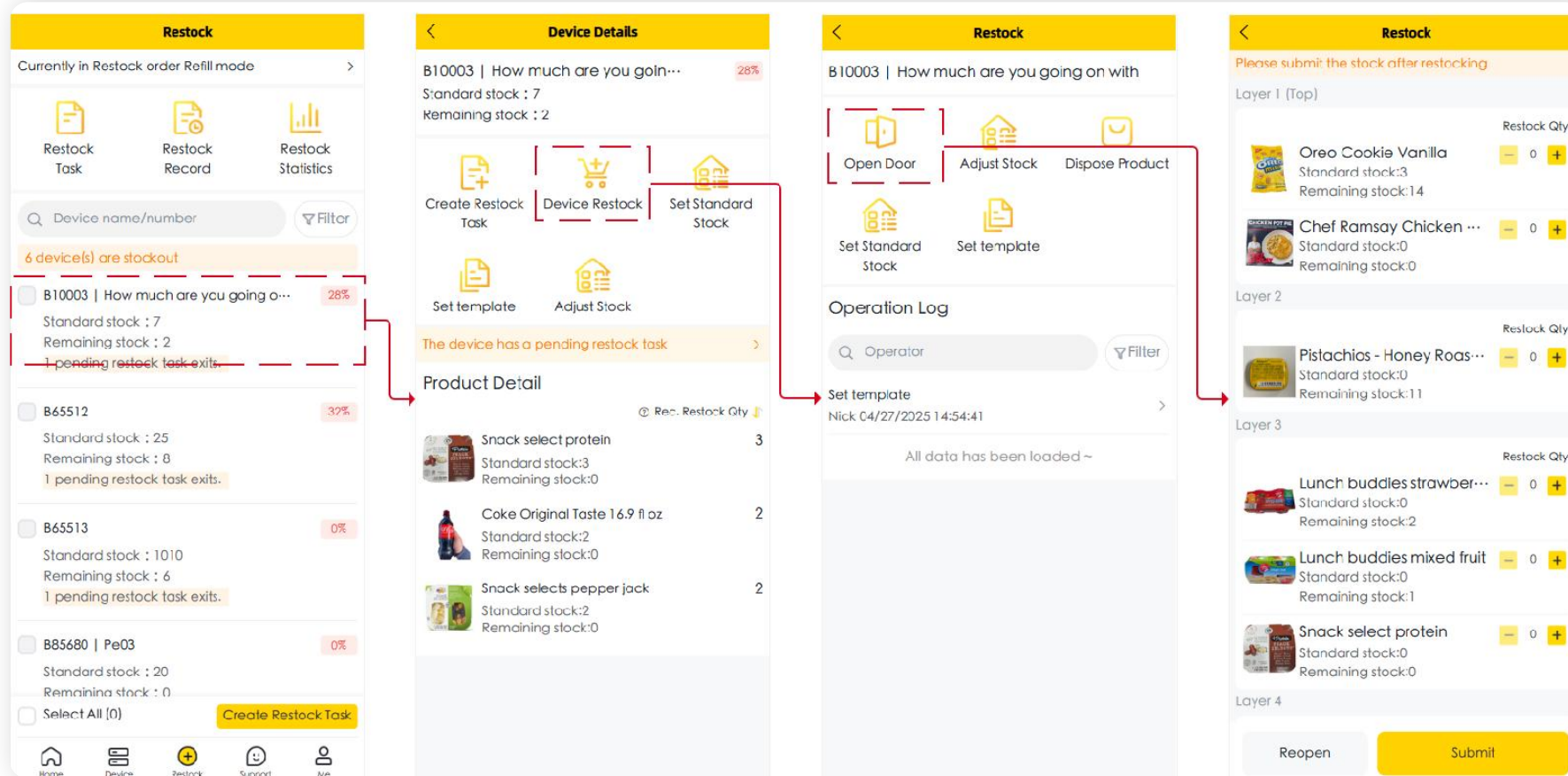
### 3. Restock Management Page

- Restockers can handle replenishment, template setup, and inventory updates all in one place.
- Use one click to input quantities—making restocking fast and efficient.

# • Restock – Restock Order Refill

## Restock Order Refill

Designed for merchants who need precise inventory control and support for approval or reconciliation workflows. Ideal for mid-to-large businesses with complex SKUs, defined roles, and standardized operations.



### 1. Intelligent Restock Alerts

- Generates alerts based on remaining or standard inventory.
- Devices are marked as “Out of Stock” when sales exceed the set threshold.
- Supports batch creation of restock orders.

### 2. Equipment Restock Overview

- New restock homepage displays product-level stock status by device.
- Supports template setup, inventory adjustments, standard inventory settings, and restock order creation.

### 3. Restock Management Page

- Restockers manage replenishment, templates, inventory, and devices in one process.
- Restocking is based on restock orders, with quantities entered during product loading.

## • Restock – New Features

### Inventory Change Records

Supports viewing restock records for specific periods, specific devices, and specific types of restocking.

**Restock Record**

Q Device name/number Filter

| Device name/number       | Action          |
|--------------------------|-----------------|
| B85523   BKS02           | Adjust stock    |
| Nick 2025-04-28 03:10:46 |                 |
| B85523   BKS02           | Restock         |
| Nick 2025-04-28 03:07:54 |                 |
| B85523   BKS02           | Restock         |
| Nick 2025-04-28 03:07:45 |                 |
| B85523   BKS02           | Dispose product |
| Nick 2025-04-27 02:42:52 |                 |
| B85523   BKS02           | Dispose product |
| Nick 2025-04-27 02:42:32 |                 |
| B85523   BKS02           | Restock         |
| Nick 2025-04-27 02:34:53 |                 |
| B85523   BKS02           | Restock         |
| Nick 2025-04-27 02:30:01 |                 |
| B10004   004shebei       | Adjust stock    |
| Nick 2025-04-27 02:17:10 |                 |
| B10006                   | Restock         |
| Nick 2025-04-25 10:30:20 |                 |
| B10006                   | Adjust stock    |
| Nick 2025-04-25 10:30:00 |                 |
| B85523   BKS02           | Adjust stock    |
| Nick 2025-04-25 10:25:23 |                 |

**Filter**

Restock time

Restock type

All Restock Adjust Stock Dispose product

Operator

All kevin ly11 ly121 qwe1 666 RestockOrder RestockMode

Reset Confirm

### Inventory Change Records

Supports viewing restock information for specific periods and specified devices.

**Restock Statistics**

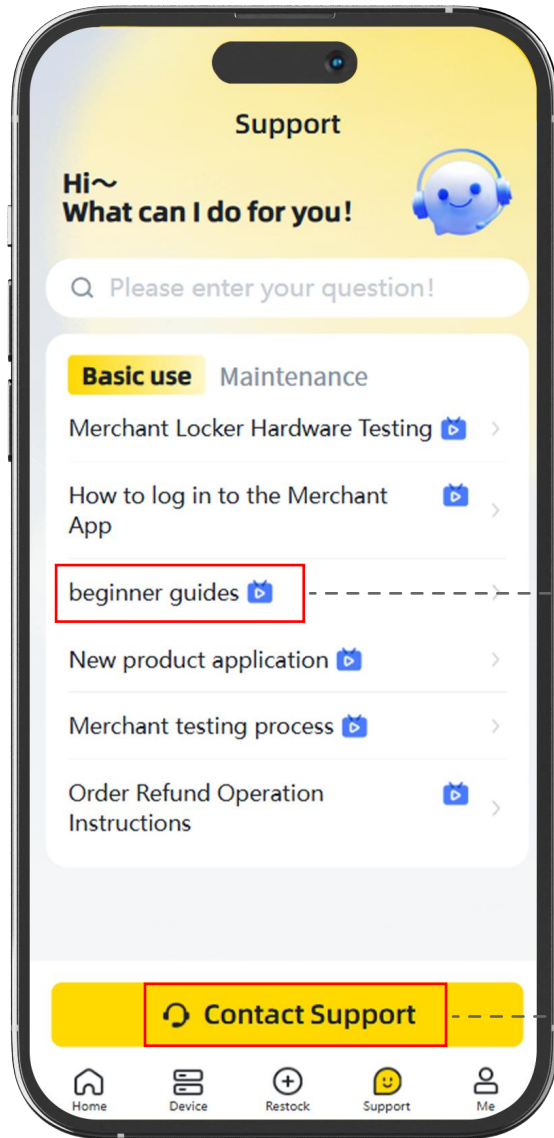
23/03/2025-28/04/2025 Type Operator Device

Product

Fair Life Chocolate 11.5oz 3

Export

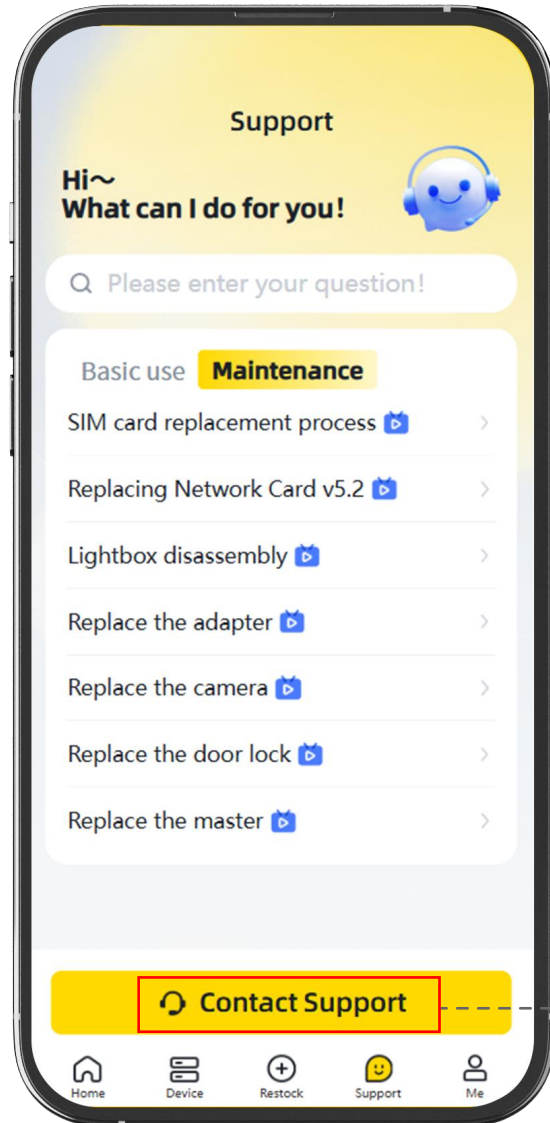
## • Support – Basic Use



- Watch quick video guides to help you get started — learn how to log in, test devices, apply new products, process refunds, and more.

- Tap **Contact Support** anytime — our support team is just a click away and happy to assist.

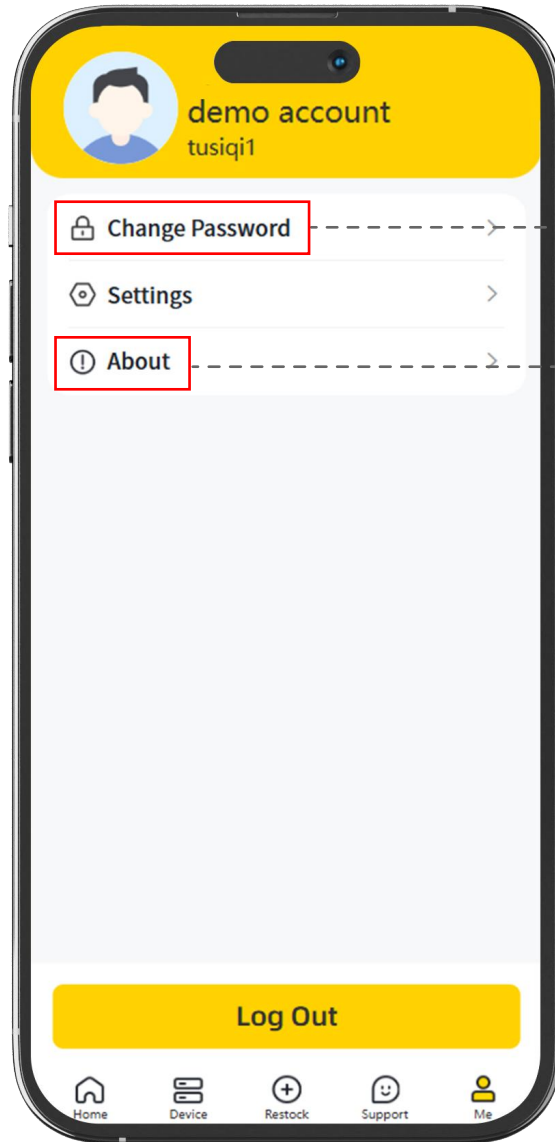
## • Support – Maintenance



- Find quick video guides for common fixes like replacing SIM cards, cameras, adapters, and more. Use the search bar to look up issues.

- Click **Contact Support** anytime—you're just a step away from our friendly customer service team ready to help.

## • Me



• Easily reset your password anytime.

• Quickly check which app version you're using.

## **Background**

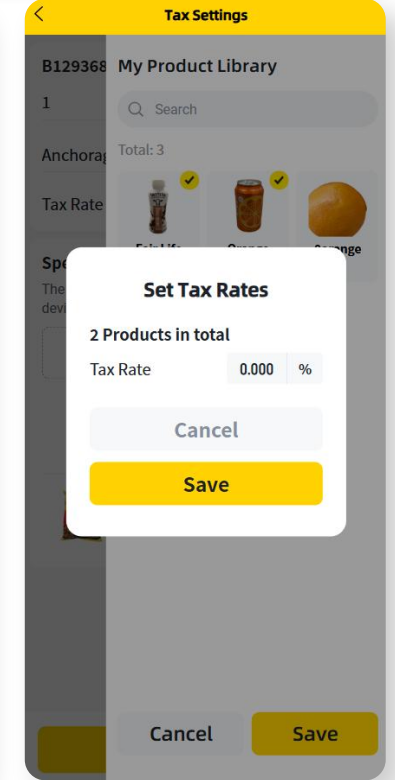
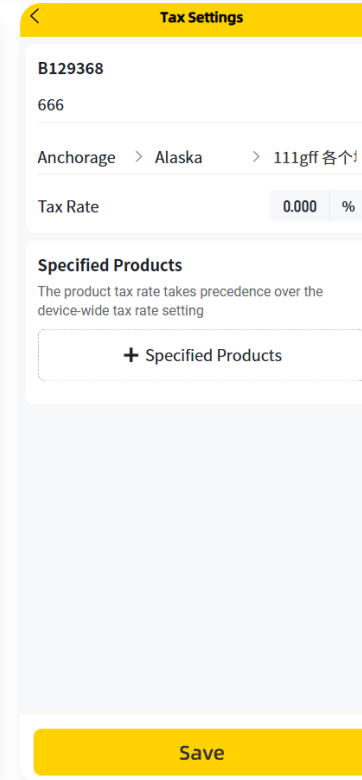
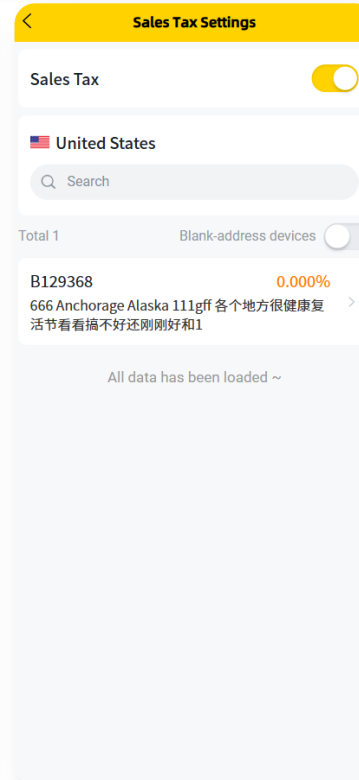
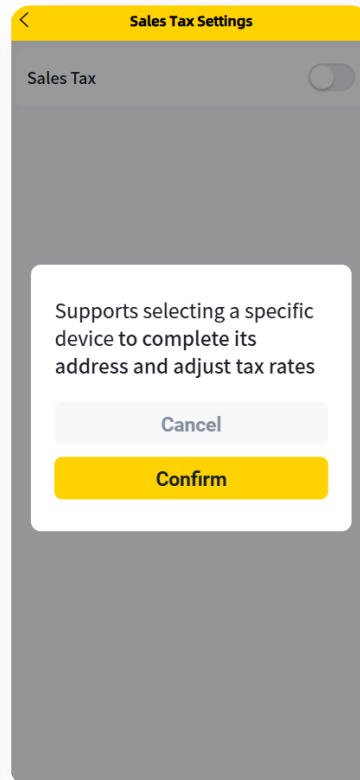
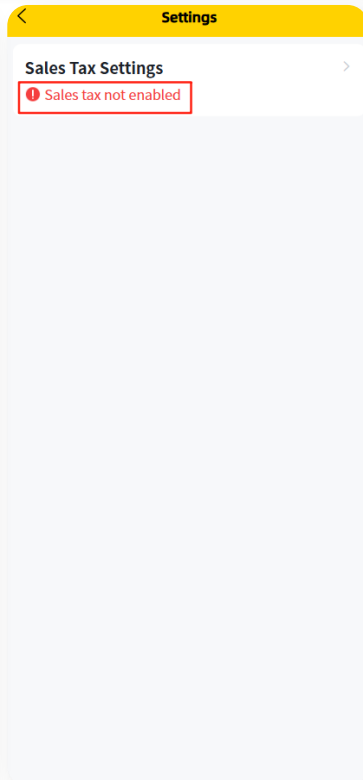
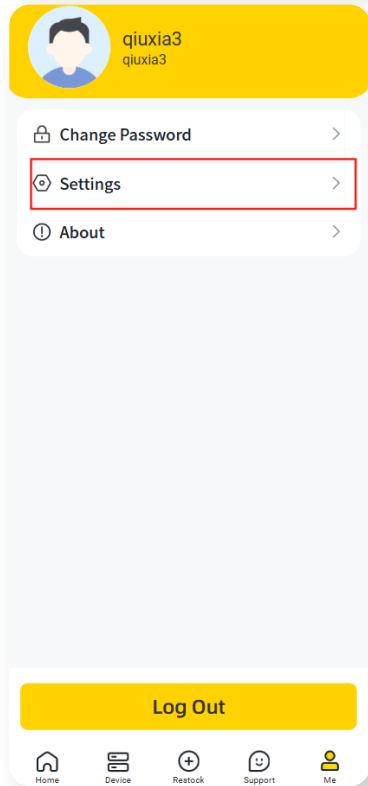
In the U.S., product price tags typically do not include sales tax. Instead, tax is calculated based on the local rate and added at checkout.

- For **Businesses**: The system is designed to align with American consumer habits, helping Haha products stay competitive in the U.S. market.
- For **Merchants**: Excluding tax from price tags appeals to price-sensitive customers and can help merchants increase device revenue.
- For **Consumers**: Receipts are clear and transparent—showing both the product price and the added tax at checkout.

## • Me – Sales Tax Settings

### Set Up Sales Tax

- All activated devices under the merchant's account will be listed. Turn on the Sales Tax switch to begin. The default rate is 0.000%. Select the target device(s) to set the tax rate.
- Merchants must enter the device address (required), and can optionally set a unified tax rate and special tax rates for specific products.  
**Note: Include the % symbol when entering the rate. For example, 2.000% equals 0.002 of the product price.**
- Multiple special products can be selected for separate tax settings.



- **Me – Sales Tax Settings**

9:41

< Activate device

Confirm Device Information

Device information

Device number B72074

POS SN code 342-23-7637

Device type Dynamic single door

Device capacity 360L

Device address

Input device address

City > State > Zip code

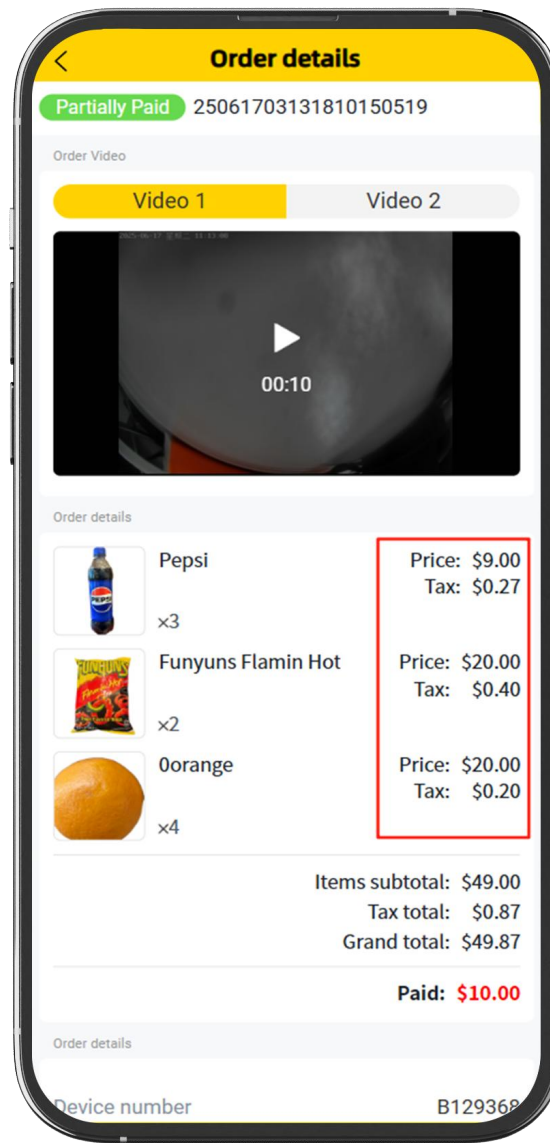
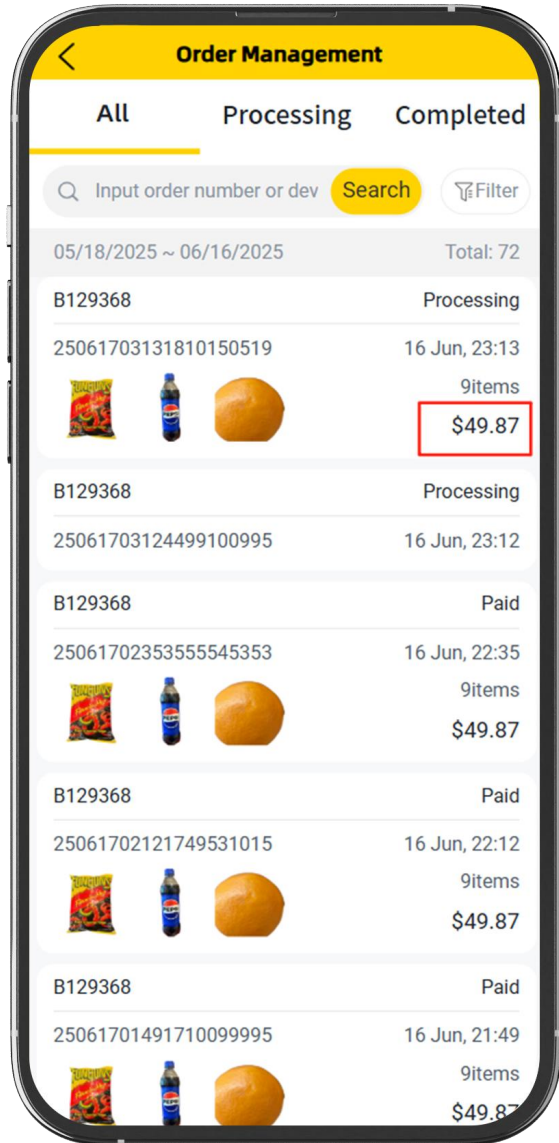
Sales tax is enabled. Complete your device address details. You can modify the address and tax rate in Settings

Cancel Submit

## Device Activation

- If the merchant turns on the sales tax switch and scans the code again to activate other devices, they need to confirm the device information and complete the device address.

## • Me – Sales Tax Settings



## Order Management

- The order amount includes sales tax.
- If sales tax is not enabled, the tax field will not be shown.
- Partial Payment Handling: The system allocates the actual payment across items based on each item's price proportion. Then, it calculates the per-unit payment and corresponding tax for each item.

- Me – Sales Tax Settings

**Refund**

Partially Paid 25061703131810150519

**Order items\***

|                                                                                   |                         |                                       |
|-----------------------------------------------------------------------------------|-------------------------|---------------------------------------|
|  | Pepsi<br>x1             | Price: \$0.58<br>Tax: \$0.02<br>+     |
|  | Orange<br>x3            | Price: \$0.99<br>Tax: \$0.01<br>- 1 + |
|  | Orange<br>x1            | Price: \$1.19<br>Tax: \$0.01<br>+     |
|  | Fruity Flamin Hot<br>x1 | Price: \$1.96<br>Tax: \$0.04<br>+     |

Refund Amount \$1.00

**Refund Reason**

Reason\* >

Details

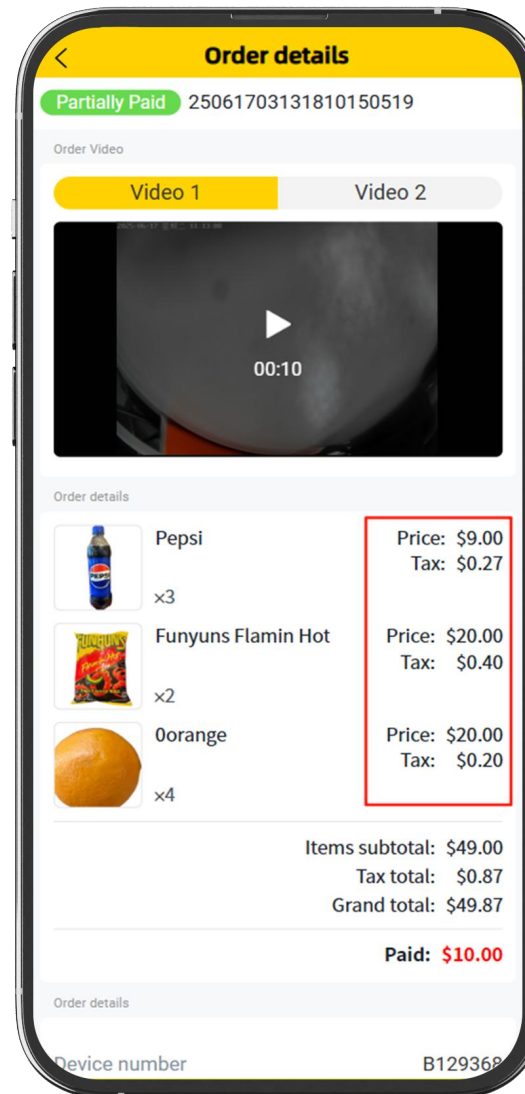
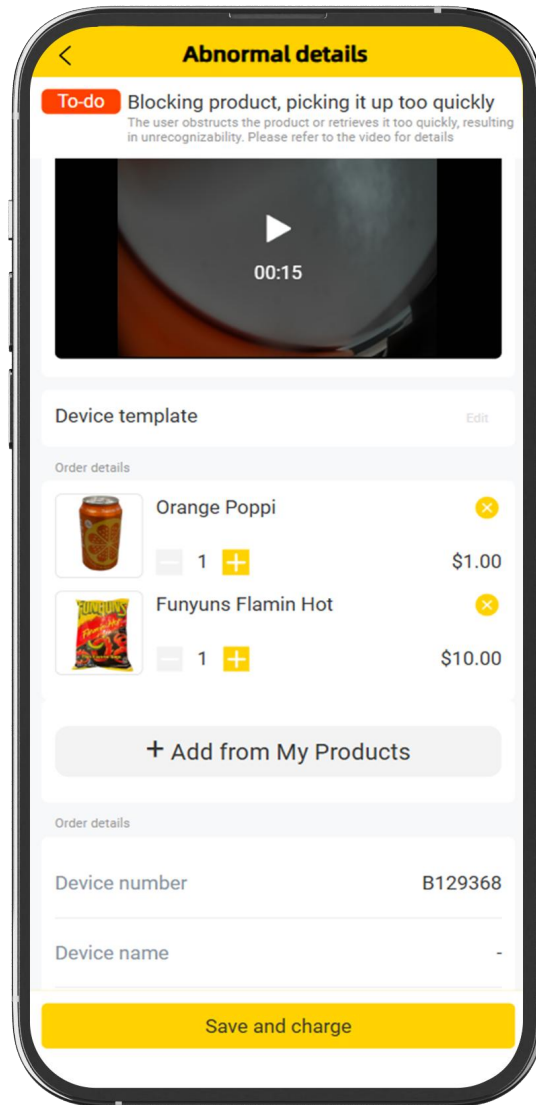
Additional refund reasons

**Submit**

## Order Refund

- The tax field is now displayed in refund details.
- Partial Payment Refunds: First, calculate the actual refund amount for each item. Then, based on the item's price and the proportion of tax within the refund, determine the refunded amount and the corresponding tax for that item.

## • Me – Sales Tax Settings



### Abnormal Orders

- Tax and fees are **not displayed** for abnormal orders that are still being processed.
- Tax and fees are **displayed** once the abnormal order has been processed.

- **Me – Sales Tax Settings**
  - **Merchant-Side (PC Version)**

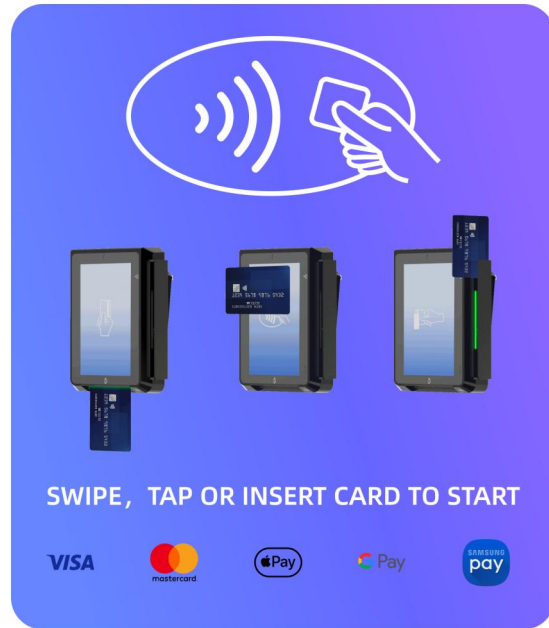
- Displays the tax amount for each product and the total tax amount for the order.

The screenshot displays the HAHA Merchant-Side (PC Version) interface. On the left is a sidebar with navigation options: Statistics, Product, Order Mgt (selected), Financial, and Settings. The main area is titled '邱霞商家3-美国' and shows a list of orders. The 'Order Mgt' section lists three orders with their creation times, device IDs, and statuses (Processing, Partially Paid, Paid). The 'Order details' window is open, showing a video player at the top and a 'Product info' table below. The table lists three items: Pepsi, Funyuns Flamin Hot, and Oorange. The 'Tax' column for each item is highlighted with a red box. At the bottom right of the table, the 'Items Subtotal' is \$49.00, the 'Tax Total' is \$0.87 (highlighted with a red box), the 'Grand Total' is \$49.87, and the 'Paid' amount is \$10.00.

| Product            | Quantity | Unit Price | Item Subtotal | Tax    | Item Total |
|--------------------|----------|------------|---------------|--------|------------|
| Pepsi              | 3        | \$3.00     | \$9.00        | \$0.27 | \$9.27     |
| Funyuns Flamin Hot | 2        | \$10.00    | \$20.00       | \$0.40 | \$20.40    |
| Oorange            | 4        | \$5.00     | \$20.00       | \$0.20 | \$20.20    |

|                |         |
|----------------|---------|
| Items Subtotal | \$49.00 |
| Tax Total      | \$0.87  |
| Grand Total    | \$49.87 |
| Paid           | \$10.00 |

- **Me** – Sales Tax Settings



When you shop, a **hold** is placed on your card.  
The remaining amount will be released within  
**1-7** business days



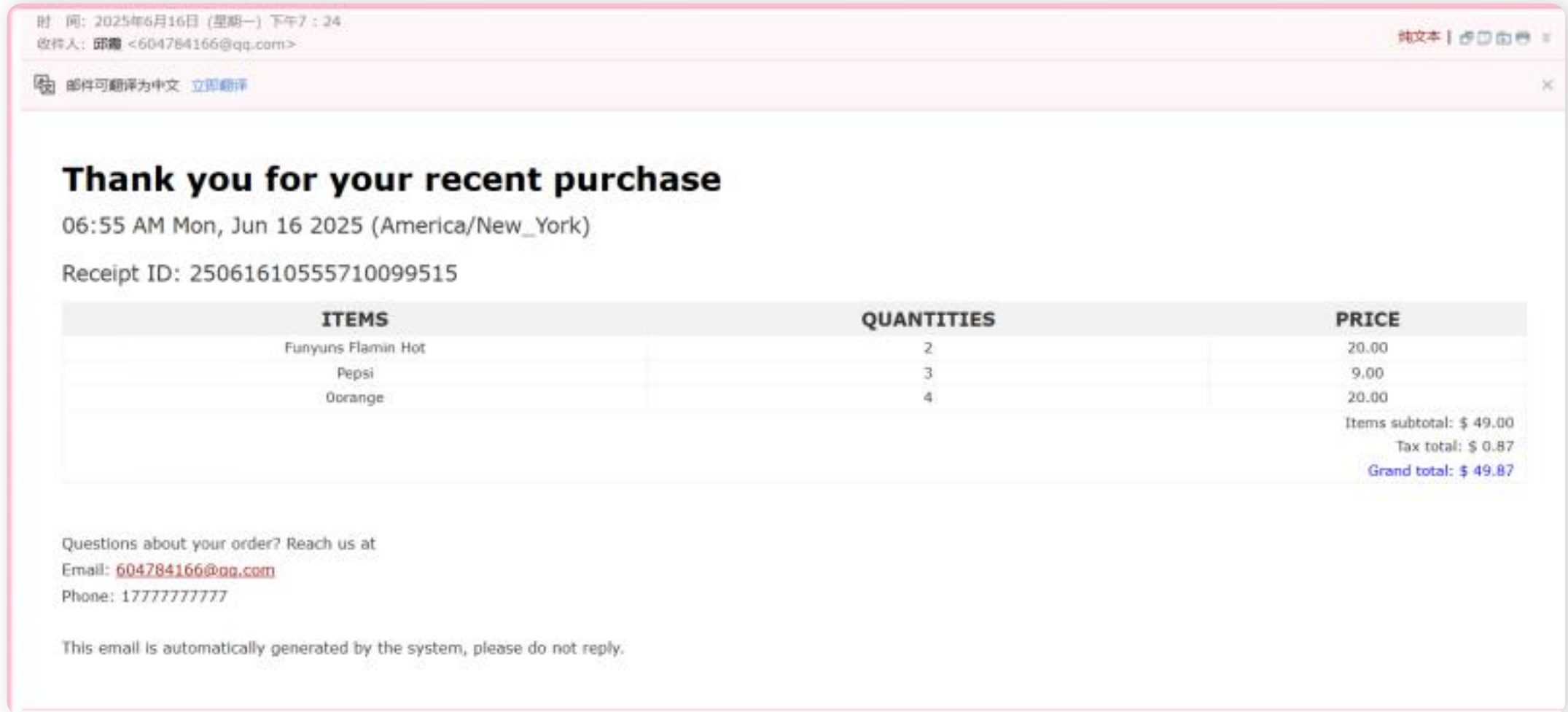
### **Client Side**

- POS Machine Price Display: The POS machine continues to display the product's selling price **excluding tax**.

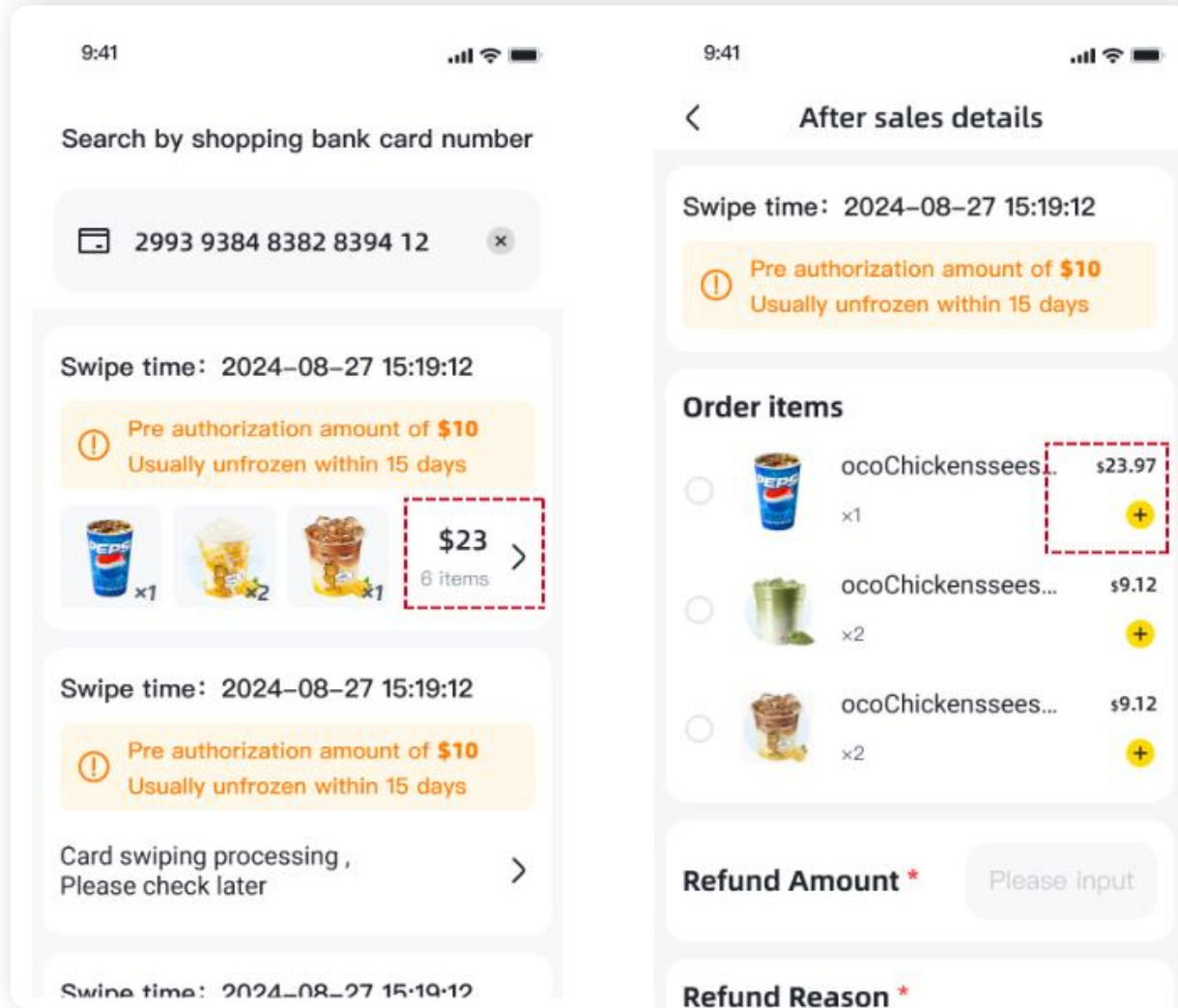
- **Me – Sales Tax Settings**

- **Emails Received by Consumers**

- Tax details are now included in the email display.



- Me – Sales Tax Settings



## Consumer Refund

- The order displays the total amount paid by the consumer.
- When a refund is issued, the amount for each product includes the applicable tax.

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